

Southwest Coast National Scenic Area Administration Stakeholder Communication

The five principles of the AA1000 Stakeholder Engagement Standards (SES): Dependency, Responsibility, Tension, Influence, and Diverse Perspective are employed to identify the eight categories of stakeholders for the Southwest Coast National Scenic Area Administration, namely government departments, legislators, employees, visitors, partners, communities, non-profit and non-governmental organizations, and the media.



Communication and Complaint Channels

Employee Grievances

The Civil Service Protection Act is enacted to protect the legitimate rights and interests of employees as our first priority by upholding the spirits of honesty, openness, promptness, and positive response. Any employee who disagrees with the protection of the rights and interests of civil servants and the decision on the reward and punishment, such as their status, rank, salary, working conditions, and management measures, or whose rights and interests have been infringed, may file a complaint with the Civil Service Protection & Training Commission in accordance with the Act.

Communication Channels for External Stakeholders

We take the initiative to actively maintain communication with external parties, listen to the external voices through various channels such as websites, meetings, events, and media, and respond reasonably to any questions or suggestions.

Communication between the community and local partners

We actively communicate with the public and discuss the needs of local neighborhood communities through monthly or ad hoc review meetings, with the aim to implement the spirits of local prosperity, give back to the community, and care for society.